

Fiky Fernanda

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PROFILE

I have professional experience in Quality Control, where I was involved in various aspects of product quality control, from raw material inspection to final product testing. I am accustomed to working with strict quality standards, such as ISO, and can use testing tools and data analysis to ensure products meet established specifications. I am also experienced in identifying and handling defective products, coordinating with production teams, and compiling quality reports to support manufacturing process improvements.

EDUCATION

Universitas Andalas

Padang, West Sumatra

Industrial Engineering Major, Faculty of Engineering / Bachelor's Degree, S-1

- GPA: 3.35/4.00

WORK & INTERNSHIP EXPERIENCE

PT Dynaplast

Bogor, West Java

Quality Control

May 2024 – May 2025

- Identified frequent supplier non-conformities and initiated quality review meetings that led to a supplier improvement program
- Conducted Incoming Quality Control (IQC) for raw materials (resin, colorant, additives) using Acceptance Sampling and supplier specifications to ensure material quality and reduce defect inflow.
- Collaborated cross-functionally with production and warehouse teams to apply FIFO and enhance traceability systems, contributing to better inventory control and reduced non-conformance issues.
- Implemented standardized final inspection procedures using Control Charts and Checklists, resulting in a 35% reduction in outgoing defects and improved customer satisfaction.
- Applied real-time process monitoring with control limits and worked closely with production teams to detect abnormalities early and implement preventive quality measures in line with PDCA methodology.
- Enhanced packaging inspection procedures using flowcharts and visual work instructions, significantly reducing transit-related damage, especially for high-cosmetic requirement components.
- Performed trend analysis using Pareto Chart and Check Sheet to identify frequent supplier non-conformities; initiated monthly quality review meetings that led to a supplier improvement program and achieved a 90% compliance rate.

Sisi Kopi

Padang, West Sumatra

Operational Manager

Jun 2023 – Apr 2024

- Recruit new employees, prepare work schedules, and assess employee performance
- Supervise food and drinks according to quality standards, and ensure all areas are clean
- Control waste and minimize operating costs, such as chair repairs that save up to IDR 5,000,000. As well as creating budget plans and monitoring expenses.
- Develop marketing strategies by actively managing social media, such as creating interesting content and being able to see opportunities by holding several events, such as watch parties, sports games, and exhibition events which have an impact on profits of 50% increase from normal days
- Always consult with the team in menu development and always be sensitive to developments in industry trends

PT Cahaya Pilar Kencana

Padang, West Sumatra

Crew & Production Staff

Jun 2022 – Jun 2023

- Actively participated in the planning and execution of various events in the capacity of a Crew member
- Collaborated with team members to ensure seamless event operations and a high level of customer satisfaction
- Played a key role in coffee preparation, maintaining quality standards and consistency in every serving
- Demonstrated exceptional customer service skills by addressing customer inquiries and needs promptly and professionally
- Assisted in both event setup and cleanup, contributing to the overall success of events
- Effectively managed menu offerings and inventory, optimizing resource allocation and minimizing waste
- Implemented stringent quality control measures to uphold service excellence and customer satisfaction

Laboratorium Perancangan Sistem Kerja dan Ergonomi (LPSKE)

Padang, West Sumatra

Laboratory Assistant

Jul 2021 – Aug 2022

- Skillfully assisted in the setup and preparation of laboratory experiments and demonstrations, ensuring equipment readiness
- Operated a wide range of laboratory equipment and instruments while demonstrating technical proficiency to the students
- Prioritized safety by strictly adhering to safety protocols and procedures within the laboratory, fostering a secure environment for all
- Actively supported researchers and students during data collection, contributing to the successful execution of experiments
- Conducted safety orientation and training sessions for new students and researchers, emphasizing the importance of safety awareness
- Coordinated with other assistant in developing learning modules according to the applicable curriculum

PT Trans Retail Indonesia

Padang, West Sumatra

Internship Div. Engineering

Sept 2021 – Feb 2022

- Actively contributed to the day-to-day operational activities within the engineering division of a prominent retail company
- Conducted routine machine maintenance, ensuring the ongoing functionality and reliability of equipment
- Carried out regular building maintenance tasks, preserving the structural integrity and safety of the premises
- Inspected building panels to identify and address issues promptly, maintaining a safe and secure environment for staff and customers

PT Statika Mitrasarana*Internship Div. HSE***Padang, West Sumatra***Jan 2021 – Mar 2021*

- Conducted comprehensive analyses related to occupational health and safety, contributing to the enhancement of workplace safety
- Actively participated in manufacturing projects involving a new type of concrete specimen for the Jln. West Sumatra toll road
- Observed and monitored activities while gaining hands-on experience in construction processes
- Generated detailed documentation concerning occupational health and safety repairs while ensuring regulatory compliance
- Developed a profound understanding of company policies, protocols, and processes through meticulous note-taking
- Produced daily reports, consolidating data and insights for submission to the supervisor and management

ORGANIZATIONAL & COMMITTEE EXPERIENCE**Unit Kegiatan Seni dan Olahraga (UKOS) FT Unand****Padang, West Sumatra***Member ship**Mar 2021 – Des 2023*

- Coordinated with other members to conceptualize, plan, and execute impactful work programs encompassing sports, arts, and talent
- Ensured strict adherence to timelines and schedules while efficiently managing the seamless implementation of diverse programs
- Collaborated with team members to devise engaging activities aimed at enhancing students' competencies in sports, arts, and science
- Successfully executed a series of activities, including sports tournament competitions like the Dekan Cup
- Actively participated in the planning and execution of open recruitment and basic training initiatives for new members
- Maintained meticulous records and documentation related to program activities and their respective outcomes

Himpunan Mahasiswa Teknik Industri (HMTI)**Padang, West Sumatra***Staff**Apr 2021 – Jun 2022*

- Efficiently collected and managed personal data from association members within the Industrial Engineering department
- Collaborated seamlessly with fellow staff members in the effective implementation of organizational work programs
- Demonstrated strong attention to detail in data management, ensuring the accuracy and integrity of member information
- Actively participated in brainstorming sessions and strategy discussions, contributing insights to program development and execution

Core Competencies

- Leadership
- Analytical thinking
- Communication
- Negotiation
- QC 7 Tools
- 8 Steps
- TPM
- Operation Management
- Material control

Technical Skill

- Microsoft Office (Word, Excel, Powerpoint)
- G-Suite (Google Docs, Sheets, Slide)
- SAP System
- AutoCad
- Design (Adobe Photoshop, Canva)
- Measuring tools

Language

- Indonesia (Native)
- English (Intermediate)

Certification

- Trans Retail Induction Program – TRANSRETAIL 2022
- AK3 – BNSP 2021
- Project Management – LPK TMI 2020
- Driver's License